COLPO & ZILIO S.p.A.
Via degli Alpini 44
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PROCEDURE FOR REPORTING POTENTIAL RISKS

Colpo & Zilio S.p.A has established this reporting procedure to collect issues concerning circumstances in the supply chain involving gold and/or platinum group metals from conflict areas. Giulia Ponso and Mirko Colpo, in their capacity as RJC-COC CHAMPIONS, are responsible for the application and review of this procedure. Interested parts can report issues by email or telephone to:
GIULIA PONSO
+39 0444380160 (administration extension)
g.accounting@colpo-zilio.com

Upon receipt of a complaint, Colpo & Zilio intend to take action to:

- obtain a precise account of the complaint;
- explain our complaint handling procedure;
- determine how the complainant would like the complaint to be handled;
- decide who internally is able to handle the complaint, or assist in forwarding the complaint to another entity, either the relevant supplier, or an institution, such as a relevant industry organization;
- if the issues can be handled internally, gather further information, if possible and appropriate;
- identify any action we may take, or monitor the situation;
- communicate any decisions or outcomes to the complainant;
- keep records of complaints received and the resulting internal proceedings for at least five years.

31/12/2025

COLPO & ZILIO SPA
Lavoreta Filiachina